

KASANAG Series No. 2023-01 | January - March 2023

The Official Publication of DCCCO Multipurpose Cooperative

DCCCO conducts 9th ARA Mtg.

By Gaspar L. Arbas, Jr., FTM



UCCCO Multipurpose Cooperative 9th conducted its **Annual** Representative Assembly (ARA) Meeting on March 12, 2023. The Dumaguete Branch and the Sibulan Branch representatives attended the said meeting at the Lamberto L. Macias Sports and Cultural Centre, Dumaguete City while the representatives of the other seven Branches attended the meeting through virtual platform using Zoom application. Their venues were: Bais Branch - Bais City Amphitheater, Gomez St., Barangay 1; Bayawan Branch - Brgy. Poblacion Gymnasium, National Road; Guihulngan Branch -Guihulngan City Auditorium, Brgy. Poblacion: Siguijor Branch - Siguijor Capital Square, Brgy. Poblacion; San Carlos Branch - DCCCO Function Room, V. Gustilo St., Brgy. 4; Kabankalan Branch – Kabankalan Cultural & Sports Center (K-Center), Brgy. 8; and Carcar Branch - 2nd Floor, FD Center, Valladolid. Registration started at 6 o'clock in the morning and closed at 10 o'clock in the morning.

A Holy Mass was celebrated at 8 o'clock in the morning in all venues. Most Rev. Bishop Julito B. Cortes officiated the the Holy Mass in Dumaguete City with Rev. Fr. Ben Eric C. Lozada as concelebrant.

After the Holy Mass, the program proper followed. Guest speaker Hon. Felimon M. Espares, Representative of Coop-NATCCO Partylist, talked on the theme "DCCCO Resilient @55: leading and transforming lives".

Various awards were handed to members and Branches. Most Outstanding Platinum Member Award for 2022 was given to Mr. William E. Ablong, Mr. Clyde C. Adalia, Ms. Junalyn E. Estores, and Atty. Rudylen Laurente-Villarin (all from Dumaquete Branch), Ms. Jogie A. Padayhag (Siquijor Branch), and Ms. Emmaliza L. Limaco (Kabankalan The Most Outstanding Branch). Platinum Member-Hall of Fame Award for 2022 was given to Ms. Marina C. Mendoza (Dumaguete Branch). She was a 2013 Platinum Member Awardee. The Membership Loyalty Award was given to Ms. Emma S. Dela Cerna and Mr. Federico M. Antique (both from Dumaguete Branch).

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DCCCO honors builders, founding members

By Fe Pajunar-Ortega, MRDO

On the occasion of the 55th Founding Anniversary of DCCCO Multipurpose Cooperative on February 17, 2023, a Thanksgiving Mass was offered as officiated by Rev. Fr. Ben Eric C. Lozada, Academic Dean, St. Joseph Seminary, Agan-an, Sibulan, Negros Oriental. The honorees graced the event with some family members, as well as the Board of Directors. Committee Officers, CEO, Department Managers, employee service loyalty awardees. retirees, and some management staff, at the 4th Floor, DCCCO Building, Sta. Rosa St., Dumaguete City.

A program followed after the breakfast fellowship, hosted by MRDO Fe

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DCCCO opens Mabinay SO

By Gaspar L. Arbas, Jr., FTM

DCCCO has opened another satellite office located at Unit 6, Central Business District, Bldg. A, Poblacion, Mabinay, Negros Oriental. It was inaugurated on February 18, 2023. Rev. Fr. Primo A. Taoc, Parish Priest of Sto. Niño de Mabinay Parish, officiated the Thanksgiving Mass and facilitated the blessing of the satellite office. Hon. Ernie T. Uy, Mayor of the Municipality of Mabinay, graced the event.

BOD Chairperson Edilberito B. Euraoba II, Dir. Atty. Vivian O. Maquiling, Dir. Dr. James Jed R. Rosales, Co-op Secretary Epifania D. Sonjaco, CEO Dr. Mildredo T. Umbac, Department Managers, Head Office employees,

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DCCCO Resilient @55: leading and transforming lives

By Dir. Edilberito "Jun" B. Euraoba I

The Coronavirus disease 2019 (COVID-19) was initially reported to the World Health Organization (WHO) on December 31, 2019 and when reports of it started to spread, nobody treated it seriously. Some were even laughing when a few people were wearing face masks and dismissed it as mere paranoia.

Things, however, started to change during the first quarter of 2020 when the Government employed the so-called "Draconian Policy" by imposing lockdowns and Enhanced Community Quarantine (ECQ), by strongly enforcing Stay-at-Home Policy where the citizens were not allowed to go out from their residences except to purchase the essentials, such as food and medicines.

Suddenly, we realized that we were facing an unknown enemy and we dreadfully witnessed some of our friends and loved ones became the casualties of the unknown virus and we realized how vulnerable we were of losing our lives against COVID-19, the unknown foe.

Rich or poor, powerful or powerless, suddenly became helpless against the Wuhan virus, and as a result, business empires started to close and employees were retrenched. Economies collapsed not only in our country but in the entire world.

And who can ever forget the contact tracing which led to some of our DCCCO branches closed and staff being isolated to contain the virus; several houses were surrounded with the red caution tape, and residents were not allowed to go out and were instructed to just wait for the "ayuda" coming from the government which most often arrived too late.

Despite the scary situation, yet DCCCO never stopped its operation. We bravely stood against the virus and had shown to

our members and even to the community that we live by our tagline "We Care".

We activated our Business Continuity Plan and adopted skeletal force and enhanced health protocols to continue serving our members. We were among those institutions that had grown resilient against COVID-19 and we did not only adapt to the challenges but we led and conquered new heights.

This was evident with the fact that while other businesses trimmed down their workforce or worse, even stopped their operations, DCCCO continued to thrive by opening new satellite offices, such as the new satellite office building in Tanjay City, new satellite office in Hinobaan, Negros Occidental; we even hired additional personnel.

In Isaiah 43:19, it says, "See, I am doing a new thing! Now it springs up; do you not perceive it? I am making a way in the wilderness and streams in the dry wasteland."

Precisely, this is what the Lord did when He turned COVID-19, a dreaded virus, into a blessing and a hidden opportunity to our beloved cooperative for it fast-tracked the implementation of the use of digital application in our meetings and assemblies, and it increased our resiliency against any technology or financial risk.

We continued to lead by adopting virtual meetings and even allowed us to attend international conventions on virtual platforms giving an advantage as compared to the face-to-face method where resources were maximized by doing away with the expenses on international fares. A lot of technological innovations were adopted and some still being developed to serve our members better.

We also led in conducting the first-ever blended virtual Chapter Assemblies and Annual Representative Assembly in 2022. While other co-ops shied away from the challenge, DCCCO took the bull by the horns and invested with the blended virtual approach to pursue its vision of leading in technology advancement.

This goes to show that DCCCO is a trailblazer in the area of information technology in the cooperative sector leaving others to follow our best practices in transforming lives. We always set our goals not only in increasing our assets but by making sure that we use every single asset that we have to transform the lives of our members for the better, and to live by the mission raised by our founders some 55 years ago to empower our members to escape from the clutches of unscrupulous "loan sharks" who lent money to the needy at a very high interest rate.

As aptly pointed out by one observer, "So what if your asset has grown to more than eight (8) billion pesos?" The most important question is, "Were you able to use your billions to lead and transform the lives of your members?" If the answer to this question is YES, then we can wholeheartedly say that we truly live with our theme "DCCCO Resilient @55: leading and transforming lives".

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DCCCO selected for NATCCO case study

By Maria Mayonessa D. Galera, HRO

DCCCO Multipurpose Cooperative was chosen by NATCCO Knowledge Resource Center (KRC) as the subject for its case study and publication which covered the development of DCCCO, diversity of its products and services, as well as NATCCO's role in the development of DCCCO.

On March 8-9, 2023, NATCCO-KRC documenters Ms. Mary Rose L. Gob, Knowledge Resource Center (KRC) Unit Head, and Mr. Melvin Tagle, KRC staff, gathered the necessary information from DCCCO through interviews, focus group discussions, and review of existing documents and reports. BOD Chairperson Edilberito B. Euraoba II, Dir. Atty. Vivian O. Maquiling, Dir. William E. Ablong, CEO Mildredo T. Umbac, AdM

Harry S. Rodwell, Jr., FTM Gaspar L. Arbas, Jr., HRM Andrian S. Flores, IAM Gladys Mae E. Quisil, ISM Nashvell E. Ombi-on, LCM Ronie G. Abrinica, OM Teodomero T. Almaida, MRDO Fe P. Ortega, Dumaguete Branch Manager Marie Q. Pasco, Head In-House Teller Jessilyn P. Generoso, BDS Specialist Mona Lisa M. Nemenzo, and Head Field Teller Conrado A. Cuerda shared their testimonies.

Members Ms. Elvira S. Nazareno, Mr. Jore G. Amistoso, Mr. Ricky C. Baldado, and Ms. Judith R. Maquiling likewise shared testimonies on how well DCCCO helped and improved their lives.

National Confederation of Cooperatives (NATCCO) is the biggest federation of

co-ops in the Philippines in terms of geographical reach, membership, financial capacity, and array of services. It now reaches around 5.1 million individual members coming from 812 co-ops and NGOs. It has 1,975 offices located in 77 provinces and 129 cities all over the country. (As taken from its website on March 24, 2023)

NATCCO KRC is the newest unit within the Education, Training, and Consultancy Group (ETCG) which acts as a primary source of knowledge for every cooperative and serves as the Research and Development arm of the federation to design programs that directly address the competency-development needs of primary cooperatives.

GAD tackles women's health

By Gaspar L. Arbas, Jr., FTM

The Gender and Development (GAD) Committee of DCCCO sponsored a symposium on the topic "Women's Health: Before, During, and After Delivery" on March 25, 2023 at 1 o'clock to 4 o'clock in the afternoon at the 4th Floor, DCCCO Building, Dumaguete City. It was also streamed live through Facebook to cater to members of other branches. DCCCO members who are pregnant women and lactating mothers attended the said symposium. The attendees received free medicines and

vitamins, and availed of free urinalysis and Complete Blood Count (CBC) test from March 20 to 25, 2023.

Dr. Monica Anna C. Martinez-Locsin, Fellow Philippine Obstetrics and Gynecologic Society (FPOGS), discussed the topic. Dr. Martinez-Locsin is a resident doctor of Dr. Pablo O. Torre Memorial Hospital in Bacolod City.

The GAD Committee is headed by Dir. James Jed R. Rosales.



DCCCO donates land

By Albert T. Trumata, SME Specialist

On February 15, 2023, DCCCO donated 304 square meters of land to Barangay Banilad in Bacong, Negros Oriental through a Signing and Turnover of the Deed of Donation Ceremony held at the Barangay Health Banilad Center. Present during the ceremony were BOD Member Atty. Vivian O. Maquiling, CEO Dr. Mildredo T. Umbac, Finance and Treasury Manager Gaspar L. Arbas, Jr., Research and Marketing Manager Liberato L. Engcoy, and Social Specialist Albert Media/Events Trumata, who hosted the ceremony.

Banilad Barangay Captain Hon. Cris B. Sardane and his Council were present to witness the turnover. Engr. Jerry Enoy, Municipal Engineer of the Municipality of Bacong, representing the Mayor, Hon. Lenin P. Alviola, also graced the occasion.

The donated lot is where the Health Center of Barangay Banilad is constructed - a portion of a foreclosed property.

DCCCO turns over school bldg.

By Annamar T. Eparwa, SPM Specialist



DCCCO formally turned over a renovated building in Santo Niño High School in Mabinay, Negros Oriental on February 18, 2023. The total project fund amounted to P1 Million as agreed upon by the two parties in 2022. The renovation started in July 2022 under the supervision of the School Spiritual

Director, Rev. Fr. Harnell Paulin, and the School Principal, Sr. Ma. Isabel I. Palomar.

Rev. Fr. Susano O. Arbas, the Finance Officer of the Diocesan Schools of Dumaguete, officiated the blessing of the renovated building, as assisted by Rev. Fr. Harnell Paulin. Present during the event were representatives from the Diocese of Dumaguete, Sr. Ma. Isabel I. Palomar and school staff, DCCCO BOD Chairperson Edilberito B. Euraoba II, Dir. Vivian O. Maquiling, Dir. James Jed R. Rosales, CEO Mildredo T. Umbac, and Department Managers.

The Adopt-a-School Program of DCCCO started way back in 2014 and has been a

great help in supporting the educational needs of the youth. The program focuses on sustainable projects that will greatly impact and benefit the school's stakeholders, especially the students.



Members attend Anti-Cybercrime Symposium

By Annamar T. Eparwa, SPM Specialist

The prevalence of mobile devices with internet connectivity raises the dangers of cybercrime for both people and businesses. Hence, raising awareness and understanding about unlawful internet content and cybercrime among kids and teenagers, as well as among parents and educators, is the main strategy for its prevention.

In celebration of its 55th Founding Anniversary, DCCCO organized an anti-cybercrime symposium on February 16, 2023 at the 4th floor of the DCCCO Building in Dumaguete City. It was live-streamed via Zoom application to other Branch Offices in Negros, Siquijor and Cebu islands.

The symposium was graced with the presence of P/Capt. Rexy Q. Calubing, Head of Anti Cybercrime, Negros Oriental Police Provincial Office (NOPPO), as the resource speaker. CEO Dr. Mildredo T. Umbac also graced the event. Around 300 combined audience members attended the event, with a high volume of participants from the youth sector - the highly-vulnerable sector.

P/Capt. Calubing highlighted the following: 1) Cybercrime as a massive global problem and the Philippine cyberspace, 2) Cybercrime Trends,

3) Top cybercrime case, and 4) Dangers of the internet and safety tips.

He defined Cybercrime as any criminal activity that uses a computer or a computer network either as an instrumentality, target or a means for perpetuating further crimes. He added that the common cybercrime cases are as follows: 1) Online Scam (Swindling or Estafa), 2) Cyber Libel, Photo and Video Voyeurism, 3) Identity Theft. 4) Online Threat, and 5) Hacking.

"Without proper care and knowledge, the use of different social media platforms can endanger a person through the information he/she posts, such as 1) Real Time Locations (ATM), 2) House Layouts/Private Locations Exposé, 3) Expensive things that you have, and 4) Personal Identification Documents", P/Capt. Calubing stressed.

To prevent this from happening, individuals and organizations must be vigilant with their personal information and careful when accessing the internet. As a takeaway from the lecture, consider the following: 1) Think ahead before posting anything, 2) Keep your online accounts and devices secured and your private information away from public eyes, 3) If there is money, favor, consideration, or sensitive information

involved in any online communication, do not fail to validate the real identity of the person on the screen, and 4) Report the incident to the authorities.

Awareness raising can only be achieved with the combined effort of the community. Knowledge is power; let everyone be responsible for their internet traces, as this will put their life in danger if not handled carefully. Some of the Cybercrime and Related Laws enacted are Cybercrime Prevention Act of 2012, Expanded Anti-Trafficking in Persons Act of 2012, Data Privacy Act of 2012, Child Pornography Act of 2009 as amended by RA 11930, Anti-Photo and Video Voyeurism Act of 2009, and Electronic Commerce Act of 2000.

This symposium was not the first or last of it. DCCCO will continue to support Anti-Cybercrime Awareness Campaign through various information drives in partnership with the different key stakeholders, e.g., PNP and other public and private institutions.

For cybercrime-related concerns, one may like, share and message the PNP Anti-Cybercrime Group FB Account:

https://www.facebook.com/ACG.Visayas/

Annual fire drill conducted

By Mariorie M. Pataio, Nurse



In collaboration with the Dumaguete Bureau of Fire Protection headed by F/SInsp. Marlon K. Chomling and One Rescue EMS, the DCCCO Fire Brigade Team conducted the annual fire drill on March 23, 2023 at the Dumaguete Branch Building at Sta. Rosa Street. The Team is composed of the Fire Marshall, Dumaguete Branch Manager Marie Q. Pasco, Fire Hose Crew, Nozzlemen, Fire Extinguisher Crew, Evacuation Team, Rescue Team, and First Aid Team.

Employees, transacting members, and clients participated in the drill. They

evacuated the building upon hearing the emergency alarm and proceeded to the assigned evacuation area, guided by the Evacuation Leaders. The Rescue Team carried out the "search and rescue" operation and brought the "victims" to the First Aid Team who attended to their injuries and skillfully performed triaging.

To make the scenario more realistic, Dumaguete One Rescue Team responded by transporting the patients to the nearest medical facility.

The yearly conduct of DCCCO Fire Drill in the month of March is in observance of the Fire Prevention Month. More than the compliance, the main goals are to establish a proper evacuation and appropriate execution of the Search and Rescue, and First Aid treatment to victims in case of disaster.

"Voodoo Doll" wins film fest

By Gaspar L. Arbas, Jr., FTM



For the first time in the history of its Founding Anniversary celebrations, DCCCO, on its 55th Anniversary, conducted a film festival participated in by the nine branches represented by the DCCCO Youth Zone Laboratory Cooperative members. The nine films were presented to the public on February 17, 2023 at the Quezon Park, Dumaguete City. The winners were as follows:

1st Place: "The Voodoo Doll" (San Carlos Branch)

2nd Place: "Ka-agi" (Guihulngan Branch)

3rd Place: "Gala" (Siguijor Branch)

Best Actor: Roy G. Silva, Jr. of "The Runners" (Dumaguete Branch)

Best Actress: Wendy Mae M. Laspobres of "The Voodoo Doll" (San Carlos Branch)

Best Supporting Actor: Jelone Cedrik J. Duran of "Hoops! My False!" (Dumaguete Branch)

Best Supporting Actress: Liane Kate B. Cenas of "Gala" (Siquijor Branch)

Best Scriptwriter/Storyline:
Miguel Diober Mamugay, Dionabeth
Mamugay & Jethier Dave B. Sabandal of
"The Voodoo Doll"
(San Carlos Branch)

Best Director: Renate Juezan of "The Voodoo Doll" (San Carlos Branch)

Best Cinematography: Christine Mhay Gacho of "Ka-agi" (Guihulngan Branch)

Best in Wardrobe: Marta Impakta (Kabankalan Branch)

DCCCO conducts 9th ARA Mtg.

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Awards were also given to the following Branches: Highest in Revenue Generation (Percentage: Actual vs. Budget) – Siquijor Branch, Highest in Undivided Net Surplus (Percentage: Actual vs. Budget) – Bais Branch, Highest in Audit Rating – Siquijor Branch, and Highest in Self-Sufficiency in the Distribution of Interest on Share Capital and Patronage Refund – Bais Branch.

Election Committee Chairperson Atty. Rosemarie A. Rusell presented to the assembly the candidates for the positions of Board of Directors, Audit Committee, and Election Committee. All the candidates were given two minutes each to introduce themselves to the Assembly. Rusell Atty. likewise presented of the the mechanics electronic casting of votes through a video presentation. Then election followed.

BOD Chairperson Edilberito B. Euraoba Il presided over the meeting. Reports of the Board of Directors, the Chief Executive Officer, the Treasurer, the Audit Committee, the Education, Training and Information Committee, the Gender and Development Committee, and the Mediation and Conciliation Committee, were presented to the Assembly. The Assembly accepted and approved all these reports. Mr. Euraoba presented as well the Engagement of External Auditor for 2023, the Annual Operations Plan, the Operational Budget, the Capital Budget, and the Social Development Plan and Budget. All of these were approved by the Assembly.

Election Committee Chairperson Atty. Russel proclaimed the winners of the election, as follows: BOD – James Jed R. Rosales, Mary Magdalene Z. Villegas, and Annaliza P. Loquias; Audit Committee – Ivy Cara V. Sangangbayan; and Election Committee – Douglas J. Baldado, Jr.

DCCCO invites co-ops for exhibition games

By Vhrence Kirby B. Nuñez, Marketing Specialist



In celebration of its 55th Founding Anniversary, DCCCO invited Negros Oriental II Electric Cooperative (NORECO II) and Perpetual Help Community Cooperative (PHCCI) for the exhibition volleyball and basketball games. These were the women's and men's volleyball (both between DCCCO and NORECO II), and men's basketball (DCCCO vs. PHCCI). The games were played at the Lamberto L. Macias Sports and Cultural Centre, Capitol Area, Dumaguete City on February 15, 2023.

The first game, the women's volleyball between DCCCO and NORECO II, had

exciting rallies. At the end of the game, DCCCO took the win - 3 sets to 0.

The second game, the men's volleyball between DCCCO and NORECO II, was thrilling and exciting as it reached the fifth set. With nerve wracking overtimes, NORECO II eventually won the game.

The third and last game, the men's basketball between DCCCO and PHCCI, started at almost 10 o'clock but this did not affect the energy and performance of the players, who, in the past, would always face each other in local basketball tournaments. PHCCI led in the points during the first quarter and second quarter. Then points and fouls were fairly exchanged. At the third quarter and fourth quarter, DCCCO had the chance to chase and tie in the score but could not beat the game time. PHCCI went home with the win in the basketball game.

Certificate of Appreciation was given to the participating Co-ops while DCCCO souvenir items were given to all the players and coaching staff.

Motorcade echoes gratitude

By Gerald C. Grancapal, MRDO

One of the highlights in the celebration of the 55th Founding Anniversary of DCCCO was the motorcade done in the streets of Dumaguete City on February 18, 2023 with the following route: Quezon Park to Bell Tower to Daang Taytayan then to Robinsons Place. Then it proceeded to the public market and returned to Quezon Park. Select employees of the Dumaguete and the Head participated in the said activity as well as representatives of the other eight branches.

The motorcade echoed the sound of happiness, success, and gratitude of DCCCO – gratitude to God for all His blessings to DCCCO, its members, officers, employees and other stakeholders for 55 years.

DCCCO revives fun run

By Sheena Pearl G. Rodeo, R&D Specialist

After a temporary break due to the COVID-19 pandemic, the much-awaited event was revived to excite our member-owners and the community. The fun run was one of the highlights of the 55th Founding Anniversary of DCCCO and was conducted on February 19, 2023. It aimed to promote not only health and wellness but also to create bonds between and among participants.

Hundreds of people from all walks of life and ages attended the DCCCO Fun Run 2023. Employees from PHCCI, Bethel Guest House, NORECO II, DGTech, Land Bank, and other local businesses took part in the event. Each participant had the option to run, jog, and/or walk the 5K or 10K distances.

In the 10-kilometer race, Janine Cruz topped the women's category while Mereeis Ramirez trailed her at second place. Sheila Chavez rounded off the top three finishers.

In the 10K male category, Erl Pionela was the fastest to cross the finish line while Angelo Quiniquito came in second. Roberto Nocete Enriquez Jr. finished third.

On the other hand, the 5K category men's division top three finishers were Noel Ortega, Rowel Baro, and Archiel T. Labe. The 5K female category winners were

Catherine Pionela, Josie Asoy, and Rosette Montemayor.

The 10K male consolation winners were Anthony Pailuga, Roque Tobias, Lorginson P. Gaso, Kristian A. Sardan, Wilbert Lanterio, Edmar Balandaca, Timoteo Resario, Jake Talan, Michael Angelo Perez and Ryan Betacion.

The 10K female consolation winners were Donna Omictin, Olivet Cantilla, Jeferryl Kae Pandac, Dinah Tabada Chu, Jean Melon, Lera C. Almendral, Maria Marife L. Cordova, Maripol Tecson, Nella Dizon, and Lijeaven Noav.

The 5K male consolation winners were Renz Joshua Bulangis, Kevin Esparcia, John Paul C. Torres, Jerome T. Sayre, Bobbie Quiniquito, Sitoy Pionela, Phil T. Brigoli, Angelu Peras, Paul Joshua Marina and Camilo Ramirez.

The 5K female consolation winners were Princess Cristine Tayco, Katherine Ann Maquillez, Vanessa Kimberly Ganser, Melody Quingco, Alexandria Torillo, Judelyn Loroa Tumata, Antonietta A. Cadelinia, Manornie Kieth Y. Tiles, Tricia Maceren Farida, and Katrina Yaco

All the winners received cash prizes and freebies.



As laughter and cheers echoed along the scenic route, it became apparent that the event succeeded in developing a sense of community and togetherness. Moreover, the atmosphere was filled with enthusiasm and positivity, as friends, families, and even strangers, cheered for one another along the way and celebrated their accomplishments together. Throughout the day, this sense of community and shared achievement fostered by the event was a heartening reminder of the power of togetherness in promoting wellness and positive change.

This event of unity and collaboration not only made the celebration more engaging but also reinforced the strong bonds that have been established over the past 55 years. With an overwhelming level of engagement and support from its members and the community, it is clear that DCCCO's 55th Founding Anniversary was a day to remember and a testament to its enduring legacy of community-building and success.

DCCCO breaks ground for Village 2

By Gaspar L. Arbas, Jr., FTM



On February 15, 2023, DCCCO broke the ground for its Village 2 in Bajumpandan, Dumaguete City. Rev. Fr. Ronaldo E. Ablong, Parish Priest of St. Vincent Ferrer Quasi-Parish, officiated the blessing of the grounds. The attendees witnessed as well the lowering of signed documents inside the time capsule.

Hon. Atty. Felipe Antonio B. Remollo, Mayor of the City of Dumaguete, graced the event and gave an inspirational message. He shared that he was happy that another village will be constructed by DCCCO for its qualified members, as the

project is also a concern of the City for its constituents. LGU Dumaguete cannot do it alone, thus, it needs the support and project implementations of other institutions/stakeholders like DCCCO, he added.

During the event, DCCCO also turned over to the Council of Barangay Bajumpandan, represented by Barangay Captain Hon. Crispin V. Patrocinio, the irrigation canal which traversed the DCCCO property line.

Dir. William E. Ablong, Chairperson of the Village Committee, Director Atty. Vivian O. Maquiling, CEO Mildredo T. Umbac, Department Managers, DCCCO Hotel Manager Mae Fatima G. Velasco and some employees witnessed the events. Meanwhile, Engr. Cleofe Amahit-Gamo, who represented the Catarata Surveying Services, likewise graced the events along with her staff.

DCCCO Secretary Epifania D. Sonjaco hosted the events.

It can be recalled that the two parties, DCCCO Multipurpose Cooperative and Catarata Surveying Services, entered into a Memorandum of Agreement on the horizontal development of the DCCCO Village 2 in Bajumpandan during a signing ceremony on January 25, 2023 held at the 3rd Floor, DCCCO Building, Sta. Rosa St., Dumaguete City. The horizontal development works will be completed in two years.



KASANAG Voice 2023 resounds

By Albert T. Trumata, SME Specialist



In celebration of its 55th Founding Anniversary, DCCCO conducted KASANAG Voice on February 16, 2023 at the Quezon Park in Dumaguete City. The said event was a minus-one singing contest and a jingle contest participated in by select members representing the nine branches of DCCCO.

Nine members participated in the Minus-One Singing Contest and the top three winners were Ms. Rachel Mae C. Baguio of Siquijor Branch as 2nd runner-up, Ms. Jidelyn D. Bendaño of Dumaguete Branch as 1st runner-up, and Ms. Brenaleen S. Poleno of Sibulan Branch as the Champion.

Meanwhile, only three branches participated in the Jingle Contest. Bais Branch emerged as Champion with the jingle entitled "DCCCO @55" composed by Mr. Edsil Jess A. Adalid, with lyrics support by Ms. Hermosila A. Adalid and music production by Mr. Ian Alvin A. Adalid.

Siquijor Branch won second place with the jingle entitled "A Quality of Life with DCCCO" composed and performed by Mr. Jan Quin C. Chiong.

Bayawan Branch came in third place with the jingle entitled "DCCCO Ang Koop Ko" composed and performed by Ms. Claizybelle P. Miral.

All the winners received a plaque and cash prize while the non-winners received a Certificate of Participation and consolation prize.

Mr. Albert T. Trumata, Social Media/Events Specialist, hosted the two competitions.

DCCCO holds medical mission

By Marjorie M. Patajo, Nurse

As part of the 55th Founding Anniversary celebration, DCCCO conducted a half-day Medical Mission on February 18, 2023, in partnership with Negros Oriental Hospital and Health Services Cooperative (NOHHSCo) and Philippine Red Cross, Negros Oriental Chapter. The activity was held at the 4th Floor, DCCCO Building, Sta. Rosa St., Dumaguete City.

The said activity was open to all DCCCO members including children. non-members, Among the free services offered were vital signs taking, fasting and random blood sugar testing, medical consultations, and bloodletting. also given free were Patients medicines and vitamins as prescribed The number of by the doctor/s. patients attended to totaled 107.





"Tabo" launches BDS Program

By Richie V. Ordoñez, BDS Officer



In connection with its 55th Founding Anniversary celebration, DCCCO kicked off with "Tabo sa DCCCO" held at the Quezon Park in Dumaguete City on February 16-17, 2023. The said activity launched the Business Development Services (BDS) Program of DCCCO which was participated in by select member-entrepreneurs coming from its nine branches.

At past 7 o'clock in the morning on February 16, 2023, Atty. Vivian O. Maquiling, BOD Member and Ms. Patria C. Fortich, DCCCO incorporator, led in the ribbon-cutting ceremony which officially opened the "tabo" to the public.

They were accompanied by Dr. Mildredo T. Umbac, CEO, and the Department Managers. All Head Office employees and the scholars also participated in the opening activity.

Representatives from the Department of Trade and Industry, the Department of Science and Technology, and the Lee Plaza Group were tasked to judge the different booths based on the following criteria: Creativity-25%, Originality and Uniqueness-25%, Presentation and Display-25%, and Overall Impact-25%.

They also served as critiques to the product/s presented by each branch, as follows: ice cream and mango sticky rice of Dumaguete Branch, the "lamaw" of Carcar Branch, the native hand crafts of Guihulngan Branch, the crackers and chips of Kabankalan Branch, the "rice kakanin" of Sibulan Branch, the coco cookies of Siquijor Branch, the cacao products of San Carlos Branch, the soap products of Bais Branch, the seaweed crackers, polvoron and salvaro of AFOS Foundation for Entrepreneurial Develop-

ment Cooperation, and the fish siomai of Fish Right.

The winning booths were San Carlos Branch (3rd prize), Kabankalan Branch (2nd prize), and Guihulngan Branch (Champion). Guihulngan Branch was also awarded as Highest in Sales and the People's Choice Award.





DYZLC Officers attend Asian Forum

By Honey Mae R. Grepon, Youth Coordinator



As a big supporter of the Aflatoun Program and part of the Asia Regional Youth Forum Committee, DCCCO, through the officers of the DCCCO Youth Zone Laboratory Cooperative (DYZLC), attended the 1st Virtual Asia Regional Youth Forum Meeting on March 21, 2023.

The event was conducted via Zoom platform and was participated in by over 170 participants from Bangladesh, China, India, Indonesia, Nepal, Pakistan, Sri Lanka, and the Philippines. The said

forum meeting was spearheaded by Aflatoun International and the National Confederation of Cooperatives (NATCCO) Youth Committee.

The participants tackled the topics "Channeling the Leader in You" and "Empowering Youth Voices - Best Practices of Philippines' Youth Committee" including the Personality Test Workshop. The organizers announced that there will be succeeding Virtual Asia Regional Youth Forum Meetings which will hopefully be headed or organized by other Asian countries to broaden linkages and benchmarking.

At the end of the meeting, the DYZLC officers expressed that they learned a lot and were very thankful for the opportunity given to them.

DCCCO opens Mabinay SO

Continued from Page 1

Officers of Bais Branch, OIC-BM Josie Jane M. Jumuad, and some Bais Branch staff graced also the opening of the satellite office.

The DCCCO group had a motorcade after the inauguration.

Mabinay Satellite Office is under the management of Bais Branch.



Customer Service Excellence Seminar: An Eye-Opener

By Sheena Pearl G. Rodeo, Research and Development Specialist

"Great Customer Service is about creating customers' stories. Customer service isn't about telling people how awesome you are. It's about creating stories that do the talking for you." (Taken from the presentation of Mr. Jose Rico C. Coligado)

DCCCO, through the Human Resource Department, organized a Customer Service Excellence (the DCCCO Brand of Service) Seminar for its employees on January 16, 2023 (Batch 1) and January 23, 2023 (Batch 2), in collaboration with the Philippine Federation of Credit Cooperatives (PFCCO) -Visayas League. The seminar was held at the 4th floor of the DCCCO Building in Dumaguete City. Mr. Jose Rico C. Coligado, a well-known trainer/speaker with actual and vast exposure in development work, business, and finance, delivering lectures here and abroad, and an accredited trainer of the Cooperative Development Authority for Northeast Luzon and Central Luzon Credit Cooperative Leagues, facilitated the said seminar.

One hundred fifty-two employees composed Batch 1 while 173 employees composed Batch 2. Mr. Coligado presented some ideas and strategies on how DCCCO employees can improve their services to the members by focusing on their skills especially for the frontline employees. He also discussed on the types of approaches to take when interacting with different types and personalities of members, and when handling their concerns and complaints effectively.

Mr. Coligado shared some very useful tips on how employees can deliver quality services like being focused on their tasks and responsibilities, being accountable for what they say or do, maintaining a positive attitude at work, and developing good relationships with the member-clients as well as the other stakeholders within the organization.

The seminar was an eye-opener for me as it gave me an opportunity to learn and understand what it takes to be a good employee, especially in the field of customer service. I learned that being a good employee is not just about doing your job well but also having the right attitude and mindset.

The seminar touched on some basic concepts like Dos and Don'ts which we all know so well but tend to forget at times, dealing with different customers/members, handling of complaints, resolving conflicts between members and employees, the various types of customer service jobs available in the market, and a lot more.

The said seminar was an annual event which aimed to provide DCCCO employees with the updated and new knowledge and skills in delivering excellent customer service. It also aimed to develop their competencies to become efficient and effective employees. The seminar was well-structured and easy to

I am grateful to DCCCO for the opportunity to participate in the said seminar and learn a lot of things which I can observe, adopt, and implement in my daily office work. According to Bill Quiseng, "It's not the one big WOW to one customer that wins the day. It is the one little WOW delivered consistently to every customer. '

Until next year!

DCCCO honors builders, founding members

Continued from Page 1

Pajunar-Ortega. This year's honorees were Dr. Sylvia Legaspi Flores, Ms. Patria Cabrera Fortich, Ms. Patricia Honculada Mariño, Ms. Annie Villegas Jalandoni, and Ms. Ethelraida Villanueva Jalandoni. Tumacole. The Board of Directors and the CEO handed them Certificate and Token of Appreciation.

The 2023 KASANAG Voice Singing Competition Champion, Ms. Brenaleen Poleno of Sibulan Branch and 1st Runner-up Ms. Jidelyn Bendaño of Dumaguete Branch, entertained the group with their powerful voices.

After which, HR Manager Andrian S. Flores presented the 2023 Employee Service Loyalty Awardees who have been dedicated to serving DCCCO for at least ten (10) years. The awardees were:

10 Years in Service:

- 10 Years in Service:
 1. Crisanto D. Abrasado, Jr.
 2. Teejay O. Deque
 3. Jordan C. Pancho
 4. Meraflor D. Ramirez
 5. Celedonio E. Alad-ad, Jr.
 6. Don Alver V. Alabat
 7. Michael Clark A. Dumat-ol
 8. Cherry May Hyacinth A. Diputado
 9. Jeneve G. Pabelonia
 10. Rodrigo C. Gaudiano, Jr.
 11. Maria Mayonessa D. Galera
 12. Nola A. Dales

- Feljun L. Bomediano
- 14. Emmanuel Jay Y. Torred

15 Years in Service:

- 1. Dennis C. Ogue
- Gladys Mae E. Quisil
- 3. Cheryl A. Santos

30 Years in Service:

Conrado A. Cuerda

Each awardee received a plaque of recognition.

The BOD likewise expressed its deep by honoring ČRESCENCIÁ C. MAGBANUA (DCCCO 1988-1990 Chairperson, 1996-1999) for her selfless contribution to the tremendous growth of DCCCO and to what it has achieved, as owner of the lot which DCCCO purchased for Dumaguete Building and donor of a lot for a road right-of-way beside the said building. The BOD, together with CEO Mildredo T. Umbac and Ms. Luisa C. Magbanua, unveiled the 4th floor signage named CRESCENCIA C. MAGBANUA HALL by virtue of BOD Resolution No. 2023. series of manifestation of gratitude is dedicating the road right-of-way as CRESCENCIA MAGBANUA ÁLLEY, per BOD Resolution No. 73, series of 2023.

In her response speech, Ms. Luisa C. Magbanua, sister of Ms. Crescencia C. Magbanua, expressed her sincerest and deepest gratitude to DCCCO. described her sister as a silent worker yet a very productive one.

Mr. Edilberito B. Euraoba II, BOD Chairperson, gave his solidarity message with so much gratefulness to all DCCCO stakeholders, especially to the late founders as well as the founding members. He also thanked the Management and Staff.

CEO Mildredo T. Umbac similarly expressed his profound gratitude to all the Officers and Management Staff for their support and participation in the various activities conducted in celebration of the 55th Founding Anniversary.

After the program, select officers and employees visited the grave of DCCCO's late Founders within Dumaguete City, namely: Gov. Mariano F. Perdices at the Catholic Cemetery in Bagacay, Mother Marcella Foret at the vicinity of the O'Carm Sisters Congregation in Balugo, and Bishop Epifanio B. Surban, D.D., at the Cathedral Church altar. They likewise visited the grave of Ms. Felicidad L. Ruiz, the first General Manager, who served the first General Manager, who served DCCCO with utmost dedication and commitment for 35 years.

DYZLC holds 3rd AGA Mtg.

By Gaspar L. Arbas, Jr., FTM



DCCCO Youth Zone Laboratory Cooperative (DYZLC) conducted its blended 3rd Annual General Assembly (AGA) Meeting on March 26, 2023. Youth members from all the nine branches of DCCCO attended either through face-to-face mode at the 4th floor, DCCCO Building, Sta. Rosa St., Dumaguete City, through Zoom application or through Facebook Live. It started with the celebration of the Holy Mass officiated by Rev. Fr. Ben Eric C. Lozada at 8 o'clock in the morning.

The opening ceremonies and the business meeting proper followed. The Assembly elected new members of the Board of Directors, Audit Committee, and Election Committee.

The winning candidates were as follows: BOD – Mae Therese C. Cabije (Bayawan Branch) and Athens Deru C. Mortillero (Bayawan Branch); Audit Committee – Jasmine Grace I. Gallentes (Bayawan Branch); and Election Committee – Kris Lorraine T. Layague (Bayawan Branch), Ericka Chea A. Eregil (Bais Branch), and Rheagil Danjelyn C. Pacho (Bais Branch).

DYZLC was organized on December 18, 2018 under its parent cooperative, DCCCO Multipurpose Cooperative. It is composed of the general youth aging seven to 17 years old and Aflatoun members (student-members in partnership with various accredited schools) under the same age bracket.

As of December 31, 2022, the laboratory cooperative had total members of 18,043 or an increase of 2,895 members over that of December 31, 2021.

Its Vision, Mission, and Purpose are as follows:

Vision: A laboratory cooperative of socially and financially empowered children and youth

Mission: To imbibe the values of thrift and savings among children and youth, and develop their potentials toward social and financial responsibility

Purpose: The DCCCO Youth Zone Laboratory Cooperative of DCCCO Multipurpose Cooperative is organized for the following purposes:

- a. To serve as a training ground for its members to prepare them for membership in regular cooperatives;
- To teach the values of thrift and savings mobilization among its members;
- c.To instill cooperative values, principles, financial discipline, business skills, and leadership skills among its members; and
- d. To promote and advocate Filipino social and cultural values, financial education, ecological awareness and sustainable development.

FTM Arbas elected to NOCSFC BOD

By Albert T. Trumata, Social Media/Events Specialist

Finance and Treasury Manager Gaspar L. Arbas, Jr., was elected to the Board of Directors of Negros Oriental Credit Surety Fund Cooperative (NOCSFC) during its 2nd Annual General Assembly on March 25, 2023 held at the Cooperative Bank of Negros Oriental (CBNO) Building, Libertad St., Poblacion 8, Dumaguete City.

During the organizational meeting right after the AGA Meeting, the BOD elected its Chairperson and Vice-Chairperson. CBNO General Manager Reynaldo B. Gomez was elected as Chairperson while FTM Arbas was elected as Vice-Chairperson. FTM Arbas was also appointed to the Credit Committee and elected Chairperson.

Prior to the election, FTM Arbas was the BOD Vice-Chairperson and the Credit Committee Chairperson.

NOCSFC was registered as cooperative pursuant to RA 9520 for the purpose for which the cooperative is organized to administer the Credit Surety Fund (CSF) which is used to provide credit enhancement support by way of issuing surety cover to secure loans of qualified micro, small, and medium enterprises (MSMEs) and cooperative/NGO borrowers in lieu of hard collateral/s.

NOCSFC was officially registered on July 29, 2021 with Registration No. 10744-0700023. Its principal office is located at the NOCSFC Office, Ground Floor, Convention Center, Dumaguete City.



DCCCO Hotel opens soon



DCCCO Hotel is a five-story building with 54 guest rooms, two restaurants and function rooms. It also has a swimming pool at the roof deck.

ROOM CATEGORIES

Deluxe Room

An 18-square-meter room which offers warm and comfortable accommodation with either a queen-sized bed or twin beds. The room is equipped with flatscreen television, minibar, and hot/cold shower and bath. It has free Wi-Fi connection and offers complimentary coffee and tea, and personal care amenities.

Executive Room

A 21-square-meter room which offers a relaxing and contemporary interior with a queen-sized bed and a seating area perfect for business travelers to keep up with office demands. The room is equipped with flatscreen television, minibar, and hot/cold shower and bath. It has free Wi-Fi connection and offers complimentary coffee and tea, and personal care amenities.

Family Room

A 35-square-meter room with one queen-sized bed and one single bed. It is a spacious room which is stylishly designed for families and groups travelling together. The room is equipped with flatscreen television, minibar, and hot/cold shower and bath. It has free Wi-Fi connection and offers complimentary coffee and tea, and personal care amenities.

RESTAURANT AND CAFÉ

Restaurant

Treat yourself with the hotel's gratifying breakfast buffet and all-day dining restaurant that satisfies your cravings with a wide variety of food choices. The restaurant embarks on a delightful culinary journey featuring authentic Filipino cuisine with a tweak.

Café

Indulge in scrumptious food choices, casual cocktails and drinks at our cozy rooftop while enjoying the sunset and the magnificent view of Mt. Talinis.

Swimming Pool

One of the hotel's prime features is the very first contemporary rooftop swimming pool in Dumaguete fronting the horizon of the Islands of Cebu and Siquijor. Carefully designed and built to ensure guests' safety while relaxing and enjoying a superb view.

MEETINGS AND EVENTS

Sala de Marcella

DCCCO Hotel is delightful to make your corporate meetings and conventions successful while enjoying the variety of meeting deals and packages.

Special Events

We make your special events memorable, exceptional, and extraordinary with the help of our friendly and accommodating staff as we cater to your event requirements from planning to execution.

ABOUT

As you experience home away from home, the DCCCO Hotel welcomes you at the heart of the city of gentle people with comfort and convenience. Situated in Luke Wright Street and just 4 km away from the Dumaguete Airport while only 1.6 km away from the Dumaguete Pier. From the hotel, the guests have easy access to Shopping Malls, Historical Parks, and the Boulevard. It is just a walking distance to the Cathedral where the famous Bell Tower is situated and to the Dumaguete's Painitan at the Dumaguete City Public Market where many locals and tourists enjoy early local breakfast – Puto Maya and Tsokolate.

The hotel features a 24-hour Front Office Desk to welcome the arriving guests. Our Restaurant offers breakfast buffet to check-in guests and all-day dining with a wide range of menu. Our function room which holds up to 80 guests is perfect for your corporate meetings and any special events. DCCCO Hotel has 54 exclusive guest rooms with their cozy and modern atmosphere, overlooking the view of our famous Boulevard and city center.

Whether you are in Negros Oriental for business or vacation with your loved ones, take time to unwind at the very first contemporary swimming pool situated at the rooftop, fronting the horizon of the islands of Cebu and Siquijor. Another relaxing venue in the hotel is the stylish and modernized Rooftop Café and Lounge with the amazing view of the city and Mt. Talinis while you enjoy the great selection of snacks and drinks as you gaze the beautiful sunset.

DCCCO Hotel goes beyond meeting guest expectations by providing highest customer service and amenities. We aim to make your visit relaxing, enjoyable, and with a heartfelt hospitality like no other, at the Hotel that Cares - DCCCO Hotel.

As Management is almost done and complete with the requirements for operation, the compliance with building occupancy requirements, and the like, the DCCCO Hotel will open very soon!



2022 NEW



BANGCAL, LIE ANN JOY G. Office Assistant



BENDIJO, RICHELLE B. Office Assistant



BUCLES, JOAN Q. Roving Specialist



CABAÑERO, MARK G. Office Assistant



DAYANAN, GERLIE DONIE P. Facilities Manager



GRANCAPAL, GERALD C.
Member Relations and Development Officer
HEAD OFFICE



LASPIÑAS, AM A. Cooperative Assurance Specialist HEAD OFFICE



LOMOLJO, JIMMA S. ATM Account Specialist HEAD OFFICE



ORDOÑEZ, RICHIE V. Business Development Services Officer HEAD OFFICE



Secretary to the CEO



RAMIREZ, MEL MICHELLE DAWN T. Paralegal Specialist HEAD OFFICE



RODWELL JR., HARRY S. Administrative Manager HEAD OFFICE



SOLAMILLO RODEL, U. Office Assistant HEAD OFFICE



TRUMATA ALBERT T, Social Media / Events Specialist HEAD OFFICE



ANDAYA, BERT ANTHONY P. Credit / Background Investigator DUMAGUETE BRANCH



BANTOTO, RIZA A. Office Assistant DUMAGUETE BRANCH



FERROLINO, JAKE P.
Collector
DUMAGUETE BRANCH



INFANTE, KATHLEEN JEAN T. Bookkeeper DUMAGUETE BRANCH



PALOMAR, GENO A. Collector DUMAGUETE BRANCH



PASTOLERO, KAREN O. Office Assistant DUMAGUETE BRANCH



RAMIREZ, JASPER P. Collector DUMAGUETE BRANCH



SALATAN, ISKIA DIANE L. Bookkeeper DUMAGUETE BRANCH



SALCEDA, MARY CLAIRE M.
Office Assistant
DUMAGUETE BRANCH



YECPOT, CHRISTIAN REY C.
Collector
DUMAGUETE BRANCH



BORROMEO, JOSE DANIEL T. Collector BAIS BRANCH



CAVALIDA, ELMEDITA R. Loans Processing Specialist BAIS BRANCH



CONTRATISTA, CHEEKY MAE T. Office Assistant BAIS BRANCH



DE ASIS, EDEN GLADIES R. Loans Monitoring Specialist BAIS BRANCH

EMPLOYEES



DUHIG, AILYN T. Records Custodian



GACANG, JONAH GRACE C.



OJEDA, TRISTAN JOSEPH N. Credit/Background Investigator



VILLAFLORES, JULIEAN A. Loans Monitoring Specialist



BAÑARES, REY L. Loans Processing Specialis



BELIGOLO, ASAPH SID J. Bookkeeper BAYAWAN BRANCH



FERROLINO, JAY S. Credit/Background Investigator BAYAWAN BRANCH



HAMAYBAY, JOSEPH T. Office Assistant BAYAWAN BRANCH



MIRAL, RONEL P. Point-of-Sale Specialist BAYAWAN BRANCH



SILVA, JHOANE M. Teller BAYAWAN BRANCH



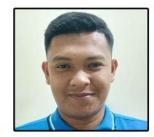
AMARO, IRISH G. Records Custodian GUIHULNGAN BRANCH



AMARO JR., ADRIANO E. Loans Monitoring Specialist GUIHULNGAN BRANCH



BESANA JR., ROMEO G. Credit/Background Investigator GUIHULNGAN BRANCH



OYANGORIN, EDFIL KANE O. Collector GUIHULNGAN BRANCH



ROMANO JR., VIOLETO K. Business Development Specialist GUIHULNGAN BRANCH



SILVA, JOHN ARIAN M. Collector GUIHULNGAN BRANCH



JUMAWAN, KEVIN S. Collector SIQUIJOR BRANCH



PAALISBO, JAN KENNETH C. Credit/Background Investigator SIQUIJOR BRANCH



GACANG, JISON M. Collector SAN CARLOS BRANCH



TAÑECA, ELVIN P. Collector SAN CARLOS BRANCH



TADLAN, EMILY G. Point-of-Sale Specialist KABANKALAN BRANCH



VELASCO, CHRISTIAN A. Member Specialist KABANKALAN BRANCH



SALASALAN, CHRYSTA P. Member Specialist SIBULAN BRANCH



ALCESTO, OPHELIA GRETA A. Teller CARCAR BRANCH



DAGYAGNAO, GLARE F. Credit/Background Investigator CARCAR BRANCH



LIBATON, JEAH CHRISTYL M. Bookkeeper CARCAR BRANCH



YAMOMO, BRYAN A. Collector CARCAR BRANCH

